



Post-Enrolment Evaluation Form

Gaining feedback regarding your experiences during the enrolment process is vital for Australian International Education & Training (AIET) to continue to develop its processes. This evaluation also allows us to better structure our pre-course processes, and to ensure they better suit the needs of our students. Please help us by completing this pre-course evaluation form. This evaluation is in two parts. Part One asks for feedback on the enrolment process and Part Two asks for feedback on your experience and expectations.

Part One Instructions: Please indicate how much you agree or disagree with the following statements.

Your Name:

Your Course:

Please tick the appropriate response.	Strongly Disagree	Disagree	Agree	Strongly Agree
I found the enrolment process easy to follow.				
Information about the course was easy to access.				
I found the pre-course information easy to read and follow.				
Any questions about the course were answered promptly.				
I found staff handling my enquiries pleasant and approachable.				
I was advised whom to speak to about my career options and progression pathways.				
I understood my rights to a refund before enrolling and paying money.				
I was supplied with a Tax Invoice when I paid my fees				

I was informed of how training would take place during the course.				
I was informed of how assessments would take place during the course.				

How did you first hear about this Registered Training Organisation (RTO)?

Please use this space to make any additional comments

Part Two Instructions: Please use this section to make general comments by completing the following sentences:

What were your first impressions of AIET?

Did you consider other organisations before enrolling? _____.

If so, why did you choose to study at AIET?

What do you want to achieve from this course?

During the course what do you hope to learn about?

What are you most fearful of?

When I finish this course, I plan to...
